

APRIL 2021 - ATTENDEE INFORMATION

Hello There!

I am thrilled to say we are back, and I can't wait to see you all this Saturday in Chiswick! This email contains vital information so even if you are a regular attendee, please read this, as rules are constantly adapting.

- Please do not arrive before your ticket time; marshals will guide you to where you will need to be. The timed ticket entry is to allow everyone to arrive at different times so the venue is not overcrowded, and no one has to wait long in the queues.
- Please always wear your face mask, even when queuing outside. There will be 2m markings where necessary. Socially distance at all times.
- If you have the Track and Trace app please scan the QR code on the door, otherwise we will retain your ticket information in case information is requested by the government.
- Upon entry you will be able to purchase any tokens you require for the photo studio or autographs; it is also at this point you can purchase photos to get signed if required.
- Red Autograph tokens for KATY MANNING, RICHARD FRANKLIN, JOHN LEVENE, DAVID BANKS, MARK HARDY and JOHN LEESON are £10 each.
- Solo TARDIS Photo Studio tokens are £10 each. Duo photo studios for RICHARD FRANKLIN & JOHN LEVENE and DAVID BANKS & MARK HARDY are available at £20 each. All TARDIS photo Studio Tokens will be numbered so there is no need to queue – just wait for your number to be called.
- Special offers available for this event include: John Levene's autobiography '*Run the Shadows, Walk the Sun*' for £15 including signature; Richard Franklin's '*Operation H.A.T.E.*' for £10 including signature and John Leeson's '*Tweaking the Tail*' only £10 including signature. You can purchase all three for only £30.
- Copies of Douglas Camfield's biography will also be available.
- 10x8 photos to get signed will be available at £5 each.
- Please note we are cash only.
- You will then access the hall through the main internal doors (not the outside doors as previous). A marshal will signal for you to enter and proceed to the first guest. Each guest will be placed around the hall in a one-way system. If there is a guest you don't wish to meet you are welcome to skip ahead.
- Once your autographs are finished you will exit through the main double doors into the courtyard. If you are finished you can exit back through the reception area or turn left to gather for the photo studio.
- Whilst waiting for the Photo Studio, marshals will be on hand to guide you. Masks must remain on at all times until the attendee is asked to remove it whilst the photo is taken (where the prop will be the + in the 1m+). Mask must be replaced before the attendee leaves back through the building. If you have further photos with other guests you can re-join the queue or exit once finished.
- You will be able to access your JPGs after the event online, and you can also order you free 10x8 print outs which will arrive through the post.
- There will be no refreshment stall on this occasion. So please come prepared. There are cafes and shops close by.
- Due to the current regulations once you have participated in the activities you will need to leave the premises. You will not be allowed to socialise with friends onsite.
- Remember to bring your face masks. Hand sanitiser will be placed throughout the building for your use. As far as possible maintain a distance from other attendees. We have updated our risk assessment for the latest guidelines, and this can be read in attachment to this email.

It is our priority that the guidelines are maintained, so that everyone remains happy and healthy. If you have any questions don't hesitate to ask.

See you Saturday,

Dexter @ Fantom